



**THE NIGHT
MINISTRY**



The Night Ministry presents

— 2013 Annual Report —



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A photograph of two Black women in a kitchen. The woman on the left is wearing a dark blue short-sleeved button-down shirt and has her hair pulled back. The woman on the right is wearing a purple and white striped button-down shirt, glasses, and has her hair in a ponytail. She is smiling and looking at the other woman. They are standing in front of wooden kitchen cabinets. On the counter, there is a white coffee maker and a bottle of Crystal Geyser water. A sign on the cabinet says "DISHES ONLY" and another says "RESIDENTS ONLY".

The Night Ministry is a Chicago-based organization that works to provide housing, health care and human connection to members of our community struggling with poverty or homelessness. With an open heart and an open mind, we accept people as they are and work to address their immediate physical, emotional and social needs while affirming their sense of humanity.

FORWARD

Dear Friends,

During fiscal year 2013, The Night Ministry was forced to make sacrifices in response to the continued sluggish economic growth of the economy.

In July 2012, we reduced by two the number of nights that our Health Outreach Bus was on the streets. The decision to reduce services was difficult; but it was also necessary to preserve our financial health and ensure that our services to Chicago's most vulnerable residents would continue well into the future.

In spite of this change, our mission and our work on the streets of Chicago and in our shelters remains the same. We can tell you that our communities need The Night Ministry now more than ever and that The Night Ministry needs your support now more than ever. This year, you helped The Night Ministry touch the lives of over 6,000 Chicagoans in need.



At the core of our work is human connection – the relationship we create with those whom we serve. Human connection is the trust we build with our brothers and sisters who visit the Health Outreach Bus and Youth Outreach Van. Human connection allows us to provide deeper services that change and save lives. Human connection is the welcoming environment that we provide at Open Door Shelter – West Town. It is the sense of family that we build with youth at the Response-Ability Pregnant and Parenting Program. Human connection shows young people at The Crib that we care about them and want to help them lead successful, independent lives.

In this annual report, we are proud to introduce you to Joanna and Robert – two clients whose lives were changed by their relationships with The Night Ministry. We also examine the role of performance measurement at The Night Ministry as we begin to more closely examine the impact of our work and use the lessons we learn to improve our services.

Thank you for your support which is so critical to the work we do. You allow us to build relationships with and provide social services to our most at-risk neighbors. It is because of you that The Night Ministry remains a place of sanctuary for the isolated in our community and a bright spot on a dark street when all other doors are closed.

With sincere appreciation for all that you do,

Paul W. Hamann
President & CEO

Laurel A. Neu
2013 Board Chair

YOUTH SERVICES

Youth Services

Our youth housing programs provide structured, safe, and supportive living environments to youth from all backgrounds who face multiple, difficult challenges. Each year, our programs provide safe shelter to over 500 homeless youth and their young children.

Our 120-day **Interim Program** offers housing and social services for homeless youth.

The Transitional Living Program, **STEPS**, aims to transition teens age 18–20 to independent living within two years.

The Night Ministry's overnight youth shelter, **The Crib**, addresses immediate housing needs for youth age 18–24.

Our **Response-Ability Pregnant and Parenting Program (RAPPP)** is the only shelter in Chicago that has dedicated beds for pregnant or parenting teens as young as 14.

The **Youth Outreach Team** reaches out to homeless youth, many of whom identify as lesbian, gay, bisexual, and transgender (LGBT) in Lakeview to offer nonjudgmental support, guidance, food, and self-care supplies.

800

individual youth were served by Youth Outreach Team on the streets of Lakview.

174

youth and 41 of their children received safe shelter in our 120-day housing programs.

83%

of youth at Open Door Shelter-West Town were employed, enrolled in an educational program or had obtained a diploma upon exit from the program.



242

youth slept in warm, safe beds in our emergency, overnight youth shelter: The Crib.



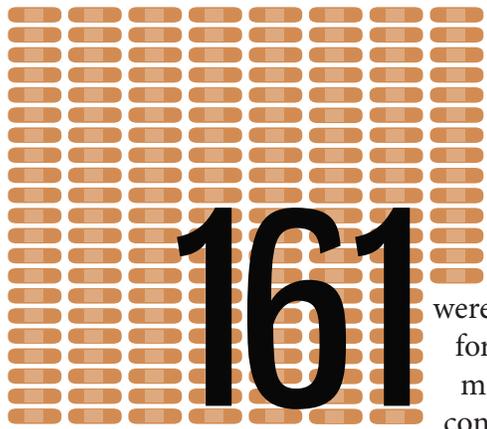
14 YOUTH

and 5 of their children obtained safe, reliable housing at our Transitional Living Program.

HEALTH OUTREACH

5
8
2
8
6

health outreach contacts with 4,830 adults and youth.



161

were treated for acute medical conditions and injuries.



1,235

health assessments were performed for homeless, precariously housed and uninsured individuals.



408

individuals with hypertension, chronic respiratory illness, arthritis or diabetes were treated or referred to care.

Health Outreach Bus

The Night Ministry's custom 38-foot **Health Outreach Bus** operates on the ground in Chicago neighborhoods, building relationships and providing immediate, practical resources.

Our Bus travels to six underserved Chicago neighborhoods on a regular, reliable schedule all year, offering medical exams, rapid HIV testing and treatment, and a sense of community.

5
8
8

individuals received HIV testing and HIV prevention education.



PERFORMANCE MEASUREMENT

Performance measurement is the burgeoning future of how program impact is documented and how services are improved. As the Director of Performance Measurement, Melissa Maguire works with all program staff at The Night Ministry to guide them in learning from program outcomes and to improve the services they provide to clients. Each team has developed logic models and implementation plans to help them monitor and measure current service delivery. Staff are also beginning to implement tools and systems to gather feedback from those we serve in order to better evaluate how we deliver our services.

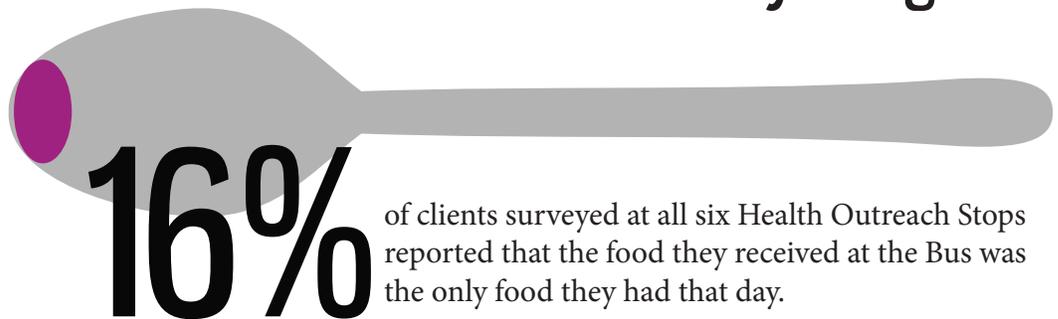
For example, by developing and reviewing Logic Models and the Implementation Tables of the services provided from the Bus, The Outreach and Health Ministry Team developed a system to track referrals to the Health Outreach case manager which has resulted in more people that visit the bus getting referred to case management.

It's about doing good. But more importantly, it's about doing better.

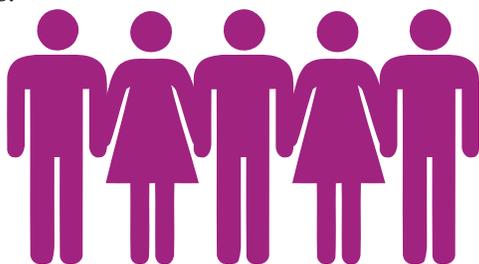
The Night Ministry was lucky enough to enlist the help of the Social Impact Research Center at Heartland Alliance to create a survey measuring the non-medical needs of Health Outreach Bus visitors. In March 2013, a team took to the streets to administer the survey. The team included Melissa Maguire, as well as 17 volunteer surveyors, Health Outreach staff and Bus volunteers. The survey is The Night Ministry's first attempt at executing internal research to inform how staff provide services to visitors at the Bus.

“Historically, social service agencies have used staff knowledge and anecdotal evidence when working with clients. We never want to get away from the feelings of the staff, we just want to add research to our body of knowledge,” said Maguire.

Health Outreach Bus Survey Insights



Social isolation can lead to negative health and social outcomes. Relationships or camaraderie can be a buffer to daily stress and can increase an individual's quality of life. When asked about a sense of togetherness:



- 91%** reported feeling accepted at the Bus
- 77%** reported meaningful interactions at the Bus
- 80%** said they feel a sense of togetherness with other people at the Bus



JOANNA'S STORY



Joanna was just 17 years old when she first arrived at The Night Ministry's Response-Ability Pregnant and Parenting Program (RAPPP) because she couldn't live with her mother.

"At first I didn't like it. Nobody wants to live in a homeless shelter. But the staff was really nice to me and the other girls became like sisters," said Joanna.

The Night Ministry's Senior Director of Youth Programs, Carole Mills, says it is essential to build trust with youth when they enter our shelters but that it can be challenging.

"Many times young people arrive in the shelter without any positive adult relationships in their lives. When they get here, their experiences with adults thus far probably gives them a lot of reasons why they shouldn't trust us," she said.

So we provide for their basic needs. We give them a safe place to sleep. We provide meals, hygiene supplies and laundry facilities. We listen. We guide them in life skills and parenting education. We keep in touch when they move out of our shelters. And if they need to return, we are there.

After her first stay at RAPPP, Joanna continued having issues with her housing. She returned to RAPPP twice and is currently living in our STEPS Transitional Living Program where Joanna and her daughter can stay for up to two years.

"My case managers at RAPPP and STEPS help me state my goals and figure out the steps I need to take to get there. I'm starting to achieve some goals and I've learned that I'm a lot stronger than I thought I was," says Joanna.

"I've learned that I'm a lot stronger than I thought I was."

For now, Joanna's goals revolve around her daughter's well-being and her own future.

"I'm re-enrolled in high school so that I can obtain my diploma and I've just found a good day care program for my daughter that is close to the shelter," she said. "Everyone here has helped prepare me to make the decisions that will prepare me for the future."



ROBERT'S STORY

At 64 years old, Robert found himself living on the streets of Chicago.

“That first night I was staying in a shelter. But I felt so low that I didn’t even feel like a person. I put down my bag of things, turned around and started sleeping on the streets,” he said. Robert survived on the street for two years.

The Night Ministry’s outreach staff referred him to Sarah Brown, a case manager jointly hired by StreetWise and The Night Ministry. Brown works alongside our Outreach and Health Ministry staff to connect individuals who visit the Health Outreach Bus at night to supportive services provided during daytime hours.

“When Robert first visited me, he was sleeping underneath a wheelchair ramp,” said Brown. “Due to his age and the length of time he had been sleeping on the street, he was at a high risk of dying on the streets. Robert needed housing.”

With Brown’s help, Robert moved off the streets and into his own apartment in May. “Having a home allows me to live a healthy life. Today, I’m 66 years old and my health is okay considering everything I’ve been through. I’m very lucky. I know people on the street who are my age but won’t see another year,” said Robert.

Brown says that she has seen housing change the lives of the individuals she meets through The Night Ministry. “Housing allows someone like Robert to engage with the community in a very positive way. He spends his time focusing on things that help him enjoy life,” she said.

For Robert, that means providing for the community in which he now lives. “Since I’ve been helped so much by The Night Ministry and Miss Brown, I donate bus passes when I can. I remember how important transit was to get me to appointments when I lived on the street,” he said.

Once someone finds housing, The Night Ministry remains in that person’s life. “The Night Ministry is there to guide them and provide them with encouragement and support so they remain in housing,” she said. “Some people want to stay connected and it’s reassuring that we are there if they need us.”

Robert is one of five people Brown housed in 2013, the first year of the collaboration between StreetWise and The Night Ministry.

“I didn’t even feel like a person.”



THE CRIB SCHEDULE

- 8:30 PM Youth Arrive
- 8:45 PM Lottery
- 9:05 PM Youth not staying leave
- 9:30 PM Gratitude & Dinner
- 10:15 PM Activity, Chores & Relax
- 11:45 PM Kitchen closed, Quiet time, Youth on own mats
- 12:00 AM Lights out & Quiet Sleep
- 7:00 AM First Wake up
- 7:15 AM Lights on
- 7:45 AM Mats & Bins Away
- 7:50 AM Breakfast & Clean up & Primping
- 8:30 AM Big Room Closes
- 8:45 AM Bathrooms Close
- 9:00 AM Have a Nice Day (Youth receive 3 nights out if they go out 9:05 AM)



FINANCIAL INFORMATION

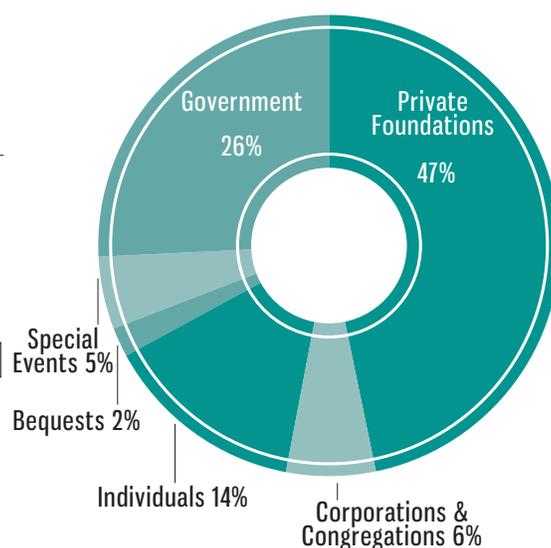
REVENUE

Grants & Contracts	
Government	\$1,494,291
Private Foundations	\$2,703,303
Corporations & Congregations	\$333,058
Total Grants & Contracts	\$4,530,652
Individuals	\$794,353
Bequests	\$90,359
Special Events	\$287,914
Other (Including Interest)	\$10,586
Total Revenue	\$5,713,864

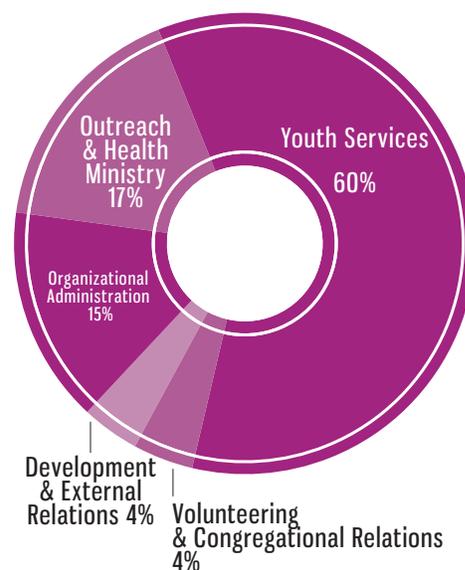
CASH EXPENSES BY FUNCTIONAL AREA

Outreach & Health Ministry	
HIV Prevention & Testing	\$305,078
Medical Services	\$273,797
Bus Outreach	\$315,779
Total for Outreach & Health Ministry	\$894,654
Youth Services	
Open Door Shelter—West Town	
STEPS Transitional Living Program	\$460,116
Interim Program	\$929,623
After Care	\$51,695
Total for Open Door Shelter—West Town	\$1,441,434
Youth Outreach	\$343,322
Youth Shelter Network	\$96,643
RAPP Program	\$733,778
The Crib Overnight Youth Shelter	\$456,766
Total for Youth Services	\$3,071,943
Volunteering & Congregational Relations	\$199,125
Development & External Relations	\$194,303
Organizational Administration	\$747,597
Total Cash Expenses by Functional Area	\$5,107,622
Cash Surplus (Deficit)	\$606,242
Depreciation	\$231,044
Total Surplus	\$375,198

SOURCES OF INCOME



USE OF FUNDS



CONTRIBUTIONS

The Night Ministry would like to acknowledge all individuals, foundations, corporations, congregations, Associate Board (AB) Members, and especially Board Members who tirelessly advocate in the community and secure gifts on our behalf. Please note that the below list includes only those gifts made personally by a specific individual between July 1, 2012 and June 30, 2013.

CORPORATIONS, FOUNDATIONS AND GOVERNMENT

Luminaries \$25,000+

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Chicago Dept. of Public Health
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Crown Family Philanthropies
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Lanterns

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Luminaries

\$25,000+

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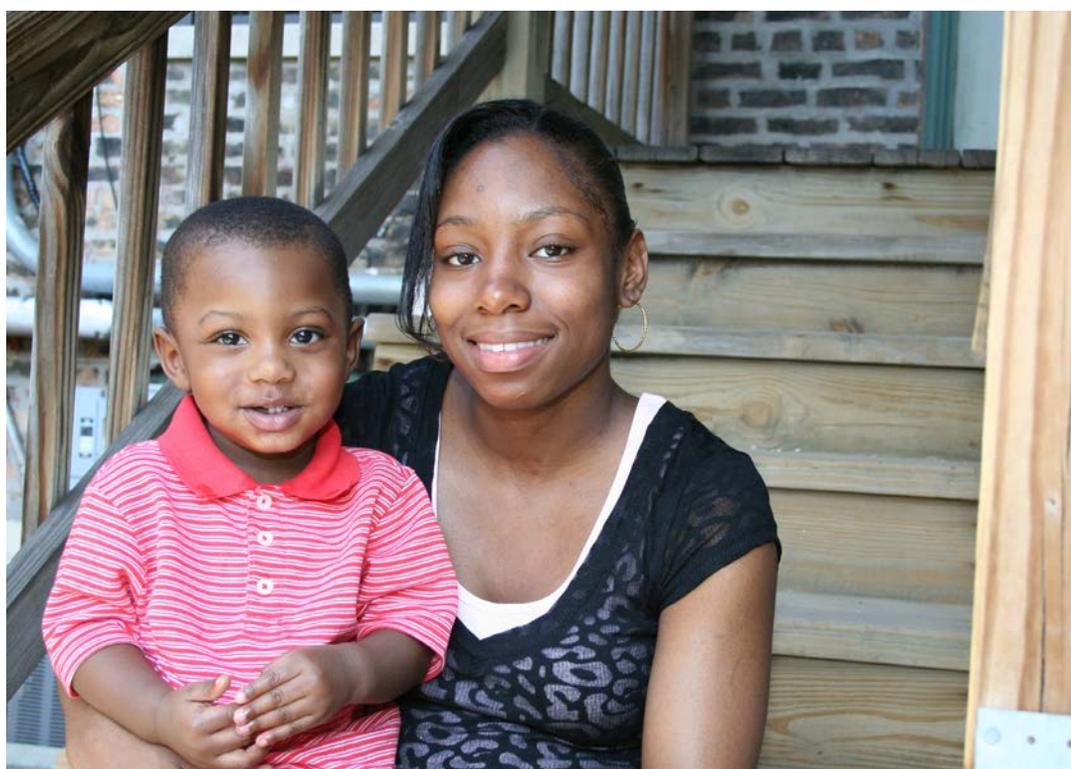
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Mr. & Mrs. E. King Poor

John R. Poyser

Beate R. Poyser

Carlos Quevedo

Vanessa V. Kotesky

Carrie J. Randell

James McFarlane

Rev. Jack Robinson

Lois H. Robinson

Raymond Rodriguez

Barbara & John Baran

Helen Romieniec

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Laverne Runestad

Lois A. Carlson

Jane & Wally Rutherford

Susan Torma

Donald Ryan

Sr. Nancy Murray, OP

Kay Samuels

Abraham M. Samuels

Ruth Gill Schmitz

Elayne Bond & John R. Jenkins

Christopher Kelly

Gregory Padgett

Constantine P. Statholoulos

Dorothy Schultz

Mr. & Mrs. Mark F. Pufundt

Jamieson & Lynn Shotts

Georgene Settles

Edward D. Pillar

Corine Siegel's brother

Libby Adler Mages

Lois Simon

Bianca Kohlenbrener

Lilly Simons

Mr. & Mrs. Elio F. Sidan

Sarah E. Smith

Joslyn Smith

Leonard L. Spade, Jr.

Michael & Antje Spade

Leonard S. Stein

Mrs. Leonard S. Stein

Jeff Strouse

Nancy B. Leonard

Mr. & Mrs. Lee Strouse

John Swanson

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Lynda Tipton

Mr. David DeVries

Mark Treskow

Patricia Dunn

Michael & Mary Turansky

Barbara J. Turansky

Hunt Ungler

Dennis W. Thorn

Lorraine S. Valentino

Richard Alfonse Valentino

The victims of Newtown and their families, and all the children who suffer

Francesco Sguanci

Bob Wagner

Mary J. Wagner

Lawrence L. Weidig

Sharon Marco

Joan Will

Douglas P. Kooistra

Joseph P. Williman

Virginia M. Russell

Margaret Winter

Maria A. Winter

Howard Wittenberg

Iris Wittenberg

Dear Mother of Mr. & Mrs. Blair Wolfson

Libby Adler Mages

Pastor Phil Yetter

Sharon K. Yetter

Albert Zale

Mr. & Mrs. R. Bruce Johnston

Ted Zelewsky

Marianne Zelewsky

BEQUESTS

The Estate of Alma Baker

The Estate of W. Austin Boynton

The Estate of Robert C. O'Brien

LEGACY SOCIETY

Anonymous

Geoffrey A. Anderson

Fred & Sarah Flosi

Edie & Mark Hickman

Anna Lee

Richard S. Penner

Lois H. Robinson

Eugene L. Woroch

Associate Board Raises Over \$24,000 in First Full Year

Whether it's planning a cocktail fundraiser, participating in a race or volunteering at The Night Ministry's Youth Outreach Van, the members of our Associate Board (AB) work on a daily basis to advance the mission of The Night Ministry. In the last fiscal year, the AB succeeded in raising over \$24,000 through events like the Spring Soiree and Bottomless Beers at Revolution Brewing. AB members also volunteered 730 hours of their time in 2013.

"The growth of the AB's community around The Night Ministry's terrific cause has been amazing to see. With what has been an impressive 2 years, it's inspiring to think about all the friends and family that will get involved as our reach expands into the future," said Michael Baran, 2013 AB President. The AB's impact spans much wider than financial contributions. They are instrumental in "getting the word out" with Chicago's young and successful.

"It has been a great experience to be a part of the process of developing this Board from its inception in the Fall of 2011. As an organization, The Night Ministry feels that it's important to cultivate the next generation of volunteers and leaders," said Christy Prassas, Vice President of Development and External Relations at The Night Ministry. For more information about the AB contact Christy Prassas at Christy@thenightministry.org



The Associate Board's 2014 President, Lindsay Zimmerman and 2013 President Michael Baran

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Christy Prassas, VP of Development
& External Relations

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